

# The Regatta, Mamaroneck

**Please check also page #2**

## **Payment options of your Monthly Common Charges to RMR**

**The below payment methods allow you full control over the payment date, amounts and special (beyond the monthly) payments.**

### **Check:**

1. You can write a personal check and send it back to RMR using the enclosed envelope.
- **OR** -
2. You can set-up a check to be sent by your bank. Use the details on the envelope. This check can be set to send automatically every month or you can manually initiate it.

### **Withdrawal from your bank account or credit card:**

You can set it up here: <https://www.clickpay.com/custom/rmr/login.html>

**In addition, signing up on this website allows you to see your payment history.**

Resident Notice

## IMPORTANT BILLING INFORMATION

Dear Resident,

### We Accept Monthly Payments Online

We are excited to provide you with a fast and more convenient way to make your monthly payments online through our new provider, **ClickPay**. As the new and *preferred way* of accepting payments, we invite you to create your new account and begin making payments online.

To get started, please visit [www.ClickPay.com/RMR](http://www.ClickPay.com/RMR) and click **Register**. Create your profile and link your unit using the account number found on your monthly statement. Select your preferred payment method and set up automatic or one-time monthly payments online by e-check (ACH) for **FREE** and by all major credit cards for a fee.



DISCOVER

eCheck

For help with your account or setting up payments online, please contact **ClickPay** online at [www.ClickPay.com/Help](http://www.ClickPay.com/Help) or call **1.800.533.7901 (opt. 1)**.

### Change of Address for Payments

If you pay by check or money order, please mail your payments to the address below moving forward. If you pay through your bank's Online Bill Pay feature, please notify your bank of this change in mailing address immediately

**P.O. Box 428  
Emerson, NJ 07630**

Please make all checks payable to the entity listed on your monthly statement, include the remittance slip with your payments, and write the account number found on your monthly statement in the notes section of your check.

### Change to Direct-Debit Program

Please note that we have moved our Direct-Debit program over to **ClickPay**. If you are currently on Direct-Debit, there is no action required on your part and this change has not disrupted payments set up through the program. Your payments will continue to be withdrawn automatically and will show on your bank statement as your property name. If you would like to edit or update your automatic payment information, please contact **ClickPay** accordingly.

Thank you for your attention to this matter,  
RMR Residential Realty, LLC